



November 26, 2019

Honorable Darcie Tokioka  
Acting Secretary  
Postal Regulatory Commission  
901 New York Avenue NW, Suite 200  
Washington, DC 20268-0001

Dear Ms. Tokioka:

I have enclosed copies of the following:

1. External audit report, prepared by ICF, of FY 2019 Quarter 4 data from the Postal Service's internal Service Performance Measurement (SPM) system;
2. The Postal Service's response to this Quarter 4 audit; and
3. The Total Measured and Unmeasured Volumes report for Quarter 4, which includes a narrative tab explaining the types of data the Postal Service is able to provide in this report.

These reports are being provided as electronic versions. If you have any questions, please feel free to call me at (202) 268-3009.

Sincerely,

/s/

B.J. Meadows III  
Attorney, Global Business & Service Development

Enclosures

cc: Ms. Taylor  
Mr. Alverno